



BRIGHTSPEED FIBER OPTICS – COMING TO AVON

A little about what Brightspeed is doing in your neighborhoods.

Brightspeed is working in the City of Avon with Congruex and Ledcor to upgrade their previous telephone and internet network to fiber optic wire. They will be working in the air (on utility poles) and underground to lay a foundational fiber network that can be built off and expanded over time. Brightspeed looks forward to giving residents an opportunity to serve you with a groundbreaking and reliable product to enjoy in your homes or businesses.

A door hanger will be hung on all properties in the route where Brightspeed utilities will be placed. Included on the door hanger should be the contractors contact information should residents have any questions or concerns.

Prior to starting work, flags will be placed by locating companies like 811 in routes to mark public utilities for the boring crews to have a visual to what is underground. All flags will be removed by the crew when work is completed, except sprinkler or irrigation flags placed by homeowners.

Sprinkler Systems should be flagged by any residents that are concerned about damage or may have some overgrowth on systems not being used at the time. This will help the crews identify them even though they will be working well below them. This will only ensure that the path they take is clear and identifiable. The drill team can identify and isolate sprinkler heads that they can see, but location services do not mark privately owned sprinkler systems. Any concerns can be brought to the team when on site or by calling the voicemail box and leaving a message.

Crews will be working alongside city of Avon appointed engineers and utility services to lay the foundation pipeline underground. Two-inch conduit will be used and will be isolated to a 3' depth on average. Hand digging will take place in areas where water gas and other utilities are located to ensure there is no disruption in utility services. Spoils will be placed on boards to eliminate mess and ease in clean up. Sections of grass may be cut out and replaced where viable. These areas will require watering during summer and/or dry weather conditions.

Once the foundational pipe is placed with structures along the designed fiber path (which follows the current communication path), the wire placing crews will begin to install the fiber in the empty conduits and will follow up with testing.

Restoration in the affected areas will take place at the end of each day. In addition, a final restoration will be done once an area has been successfully completed. If you have any concerns throughout the project, the crew can be dispatched via utilization of the voicemail service. Please remember to include address, name and call back number.

Once pipe and wire work are complete, Brightspeed will take over to assist customers who are interested in getting fiber optic service to their homes. When services are ordered, a drop will be placed from the existing structure to the service address.

**Congruex: 216-606-1370
(East of SR 83)**

**Ledcor: 681-494-8255
(West of SR 83)**