



PLAN DESIGN

Customer Name: City of Avon

Proposed Effective Date: 01-01-2014

Policy Period: 12

Plan: Open Access Aetna Health Network Option Plan

Location(s): Ohio



Proposed Effective Date: 01-01-2014
Aetna Health Network OptionSM - Ohio

PLAN DESIGN & BENEFITS

ADMINISTERED BY AETNA HEALTH INC. AND AETNA HEALTH INSURANCE COMPANY - FULL RISK

PLAN FEATURES	IN-NETWORK	OUT-OF-NETWORK
Deductible (per calendar year)	\$100 Individual \$200 Family	\$100 Individual \$200 Family
<p>Unless otherwise indicated, the deductible must be met prior to benefits being payable. Applicable covered expenses accumulate separately toward the in-network and out-of-network providers Deductible. Member cost sharing for certain services, as indicated in the plan, are excluded from charges to meet the Deductible. Pharmacy expenses do not apply towards the Deductible. The family Deductible is a cumulative Deductible for all family members. The family Deductible can be met by a combination of family members; however no single individual within the family will be subject to more than the individual Deductible amount.</p>		
Out-of-Pocket Maximum (per calendar year)	\$500 Individual \$1,000 Family	\$2,500 Individual \$5,000 Family
<p>All basic health care services apply toward the out-of-pocket maximum. However, member cost sharing for certain supplemental services may not apply toward the out-of-pocket maximum. All applicable covered expenses accumulate separately toward the in-network and out-of-network Out-of-Pocket-Maximum. In-network expenses include coinsurance and copays. Out-of-network expenses include coinsurance. Penalty amounts do not apply. Pharmacy expenses do not apply towards the Out-of-Pocket-Maximum. The family Out-of-Pocket Maximum is a cumulative Out-of-Pocket Maximum for all family members. The family Out-of-Pocket Maximum can be met by a combination of family members; however no single individual within the family will be subject to more than the individual Out-of-Pocket Maximum amount. The combined copayment for all basic health services will not exceed 200% of the average annual Premium cost for Subscribers or enrollees. This provision does not apply to supplemental benefits (mental health benefits, Substance Abuse benefits, or Skilled Nursing Facility benefits, Hospice Care benefits, or optional/additional benefits).</p>		
Lifetime Maximum	Unlimited except where otherwise indicated.	Unlimited except where otherwise indicated.
<p>Benefit Limitations -- For any service or supply that is subject to a maximum visit, day, or dollar limitation, such services or supplies accumulate toward both the participating provider and non-participating provider benefit limits under this plan.</p>		
Payment for Non-Preferred Care**	Not Applicable	Professional: 105% of Medicare Facility: 140% of Medicare
Primary Care Physician Selection	Optional	Not Applicable
<p>Precertification Requirement Certain non-participating providers/participating provider self referred services require precertification or benefits will be reduced. Refer to your plan documents for a complete list of services that require precertification.</p>		
Referral Requirement	None	None
PREVENTIVE CARE	IN-NETWORK	OUT-OF-NETWORK
Routine Adult Physical Exams/ Immunizations	Covered 100%; deductible waived	Not Covered
<p>1 exam every 12 months for members age 22 and older.</p>		



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Aetna Health Network OptionSM - Ohio

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Routine Well Child Exams/Immunizations (Age and frequency schedules apply)	Covered 100%; deductible waived	35%; after deductible
Routine Gynecological Care Exams 1 exam per 12 months Includes routine tests and related lab fees.	Covered 100%; deductible waived	35%; after deductible
Diagnostic Mammograms Recommended: one baseline mammogram for females age 35 - 39; and one annual mammogram for females age 40 and over.	Covered 100%; deductible waived	35%; after deductible
Routine Screening Mammograms	Covered 100%; deductible waived (but in no event more than 130% of the Medicare reimbursement rate).	35%; after deductible
Women's Health Contraceptive methods, sterilization procedures, patient education and counseling. Limitations may apply. Includes: Screening for gestational diabetes, HPV (Human Papillomavirus) DNA testing, counseling for sexually transmitted infections, counseling and screening for human immunodeficiency virus, screening and counseling for interpersonal and domestic violence, breastfeeding support, supplies and counseling.	Covered 100%; deductible waived	35%; after deductible
Routine Digital Rectal Exams / Prostate Specific Antigen Test Recommended for males age 40 and over.	Covered 100%; deductible waived	Subject to Routine Physical Exam benefit.
Colorectal Cancer Screening For all members age 50 and over. Frequency schedule applies.	Covered 100%; deductible waived	Subject to Routine Physical Exam benefit.
Routine Eye Exams	Covered 100%; deductible waived	Not Covered
Routine Hearing Screening Children covered from birth to age 9	Subject to Routine Physical Exam benefit.	Subject to Routine Physical Exam benefit.
PHYSICIAN SERVICES	IN-NETWORK	OUT-OF-NETWORK
Office Visits to member's selected Primary Care Physician	Office Hours: 20%; After Office Hours/Home: 20%; deductible waived	35%; after deductible
Specialist Office Visits Includes services of an internist, general physician, family practitioner or pediatrician if the physician is not the member's selected PCP.	20%; deductible waived	35%; after deductible
Pre-Natal Maternity	Covered 100%; deductible waived	35%; after deductible
E-visit to PCP An E-visit is an online internet consultation between a physician and an established patient about a non-emergency healthcare matter. This visit must be conducted through our authorized internet E-visit service vendor.	20%; deductible waived	35%; after deductible
E-visit to Specialist An E-visit is an online internet consultation between a physician and an established patient about a non-emergency healthcare matter. This visit must be conducted through our authorized internet E-visit service vendor.	20%; deductible waived	35%; after deductible
Walk-in Clinics Walk-in Clinics are network, free-standing health care facilities. They are an alternative to a physician's office visit for treatment of unscheduled, non-emergency illnesses and injuries and the administration of certain immunizations. It is not an alternative for emergency room services or the ongoing care provided by a physician. Neither an emergency room, nor the outpatient department of a hospital, shall be considered a Walk-in Clinic.	20%; deductible waived	35%; after deductible



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Aetna Health Network OptionSM - Ohio

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Allergy Treatment	Same as applicable participating provider office visit member cost sharing	35%; after deductible
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DIAGNOSTIC PROCEDURES	IN-NETWORK	OUT-OF-NETWORK
Diagnostic Laboratory	20%; after deductible	35%; after deductible
If performed as a part of a physician office visit and billed by the physician, expenses are covered subject to the applicable physician's office visit member cost sharing.		
Diagnostic X-ray	20%; after deductible	35%; after deductible
Outpatient hospital or other Outpatient facility (other than Complex Imaging Services)		
Diagnostic X-ray for Complex Imaging Services	20%; after deductible	35%; after deductible
EMERGENCY MEDICAL CARE	IN-NETWORK	OUT-OF-NETWORK
Urgent Care Provider	\$25 copay; deductible waived	35%; after deductible
Non-Urgent Use of Urgent Care Provider	Not Covered	Not Covered
Emergency Room	\$25 copay; deductible waived	Refer to participating provider benefit.
Non-Emergency Care in an Emergency Room	Not Covered	Not Covered
Emergency Use of Ambulance	Covered 100%; after deductible	Refer to participating provider benefit.
Non-Emergency Use of Ambulance	Not Covered	Not Covered
HOSPITAL CARE	IN-NETWORK	OUT-OF-NETWORK
Inpatient Coverage	20% per admission; after deductible	35% per admission; after deductible
The member cost sharing applies to all covered benefits incurred during a member's inpatient stay.		
Inpatient Maternity Coverage (includes delivery and postpartum care)	20% per admission; after deductible	35% per admission; after deductible
The member cost sharing applies to all covered benefits incurred during a member's inpatient stay.		
Outpatient Hospital	20% per visit; after deductible	35% per visit; after deductible
The member cost sharing applies to all covered benefits incurred during a member's outpatient visit.		
MENTAL HEALTH SERVICES	IN-NETWORK	OUT-OF-NETWORK
Inpatient Mental Illness	20% per admission; after deductible	35% per visit; after deductible
The member cost sharing applies to all covered benefits incurred during a member's inpatient stay.		
Outpatient Mental Illness	20% per visit; deductible waived	35% per visit; after deductible
The member cost sharing applies to all covered benefits incurred during a member's outpatient visit.		



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ALCOHOL/DRUG ABUSE SERVICES	IN-NETWORK	OUT-OF-NETWORK
Inpatient Detoxification The member cost sharing applies to all covered benefits incurred during a member's inpatient stay.	20% per admission; after deductible	35% per admission; after deductible
Outpatient Detoxification The member cost sharing applies to all covered benefits incurred during a member's outpatient visit.	20% per visit; deductible waived	35% per visit; after deductible
Inpatient Rehabilitation The member cost sharing applies to all covered benefits incurred during a member's inpatient stay.	20% per admission; after deductible	35% per admission; after deductible
Residential Treatment Facility	20% per admission; after deductible	35% per admission; after deductible
Outpatient Rehabilitation The member cost sharing applies to all covered benefits incurred during a member's outpatient visit.	20% per visit; deductible waived	35% per visit; after deductible
OTHER SERVICES	IN-NETWORK	OUT-OF-NETWORK
Skilled Nursing Facility The member cost sharing applies to all covered benefits incurred during a member's inpatient stay.	20% per admission; after deductible Limited to 60 days; per calendar year	35% per admission; after deductible Limited to 60 days; per calendar year
Home Health Care Limited to 3 intermittent visits per day by a participating home health care agency; 1 visit equals a period of 4 hrs or less.	20%; after deductible Limited to 60 visits; per calendar year	35%; after deductible Limited to 60 visits; per calendar year
Hospice Care - Inpatient The member cost sharing applies to all covered benefits incurred during a member's inpatient stay.	20% per admission; after deductible	35% per admission; after deductible
Hospice Care - Outpatient The member cost sharing applies to all covered benefits incurred during a member's outpatient visit.	20% per visit; after deductible	35% per visit; after deductible
Outpatient Rehabilitation Therapy Includes speech, physical, occupational therapy	20% per visit; after deductible Limited to 60 visits; per calendar year	35%; after deductible Limited to 60 visits; per calendar year
Spinal Manipulation Therapy	20%; after deductible Limited to 20 visits; per calendar year	35%; after deductible
Autism Behavioral Therapy	Refer to MBH Outpatient Mental Health	Refer to MBH Outpatient Mental Health
Autism Applied Behavior Analysis	Not Covered	Not Covered
Autism Physical, Occupational and Speech Therapy	Covered in accordance with standard claim practice	Covered in accordance with standard claim practice
Durable Medical Equipment	20%; after deductible	35%; after deductible (must precertify if over \$1,500)
Diabetic Supplies	Pharmacy cost sharing applies if Pharmacy coverage is included; otherwise PCP office visit cost sharing applies.	35%; after deductible
Contraceptive drugs and devices not obtainable at a pharmacy	Covered 100%; deductible waived	Covered same as any other medical expense.
Generic FDA-approved Women's Contraceptives	Covered 100%; deductible waived	Not Covered
Transplants	20% per admission; after deductible Preferred coverage is provided at an IOE contracted facility only.	35% per admission; after deductible Non-Preferred coverage is provided at a Non-IOE facility.



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Bariatric Surgery	Not Covered	Not Covered
The member cost sharing applies to all covered benefits incurred during a member's inpatient stay.		
FAMILY PLANNING	IN-NETWORK	OUT-OF-NETWORK
Infertility Treatment	Member cost sharing is based on the type of service performed and the place of service where it is rendered; after deductible.	Member cost sharing is based on the type of service performed and the place of service where it is rendered; after deductible
Diagnosis and treatment of the underlying medical condition.		
Comprehensive Infertility Services	Not Covered	Not Covered
Comprehensive Infertility includes Artificial Insemination and Ovulation Induction.		
Advanced Reproductive Technology (ART)	Not Covered	Not Covered
ART coverage includes: In vitro fertilization (IVF), zygote intra-fallopian transfer (ZIFT), gamete intrafallopian transfer (GIFT), cryopreserved embryo transfers, intracytoplasmic sperm injection (ICSI) or ovum microsurgery.		
Vasectomy	Member cost sharing is based on the type of service performed and the place of service where it is rendered; after deductible	Member cost sharing is based on the type of service performed and the place of service where it is rendered; after deductible.
Tubal Ligation	Covered 100%; deductible waived	Member cost sharing is based on the type of service performed and the place of service where it is rendered; after deductible.
PRESCRIPTION DRUG BENEFITS	IN-NETWORK	OUT-OF-NETWORK
Retail	\$3 copay for formulary generic drugs, \$10 copay for brand-name drugs up to a 30 day supply at participating pharmacies.	Not Covered
Mail Order	\$3 copay for formulary generic drugs, \$10 copay for brand-name drugs up to a 31-90 day supply from Aetna Rx Home Delivery®.	Not Covered
Aetna Specialty CareRxSM		
First prescription fill at any retail drug facility. Subsequent fills must be through Aetna Specialty Pharmacy®.		
Plan Includes: Diabetic supplies and Contraceptive drugs and devices obtainable from a pharmacy.		
Oral fertility drugs included.		
Precert included 90 day TOC		
Step Therapy included 90 day TOC		
Formulary Generic FDA-approved Women's Contraceptives and certain over-the-counter preventive medications covered 100% in network.		
All covered pharmacy expenses accumulate toward the pharmacy deductible.		
Unless otherwise indicated, the pharmacy deductible must be met prior to pharmacy benefits being payable.		
GENERAL PROVISIONS		
Dependents Eligibility	Spouse, children from birth to age 28 regardless of student status.	
Pre-existing Conditions Exclusion	On effective date: Waived After effective date: Waived	



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****We cover the cost of services based on whether doctors are "in network" or "out of network." We want to help you understand how much we pay for your out-of-network care. At the same time, we want to make it clear how much more you will need to pay for this "out-of-network" care.**

You may choose a provider (doctor or hospital) in our network. You may choose to visit an out-of-network provider. If you choose a doctor who is out of network, your health plan may pay some of that doctor's bill. Most of the time, you will pay a lot more money out of your own pocket if you choose to use an out-of-network doctor or hospital.

When you choose out-of-network care, we limit the amount it will pay. This limit is called the "recognized" or "allowed" amount.

- For doctors and other professionals the amount is based on what Medicare pays for these services. The government sets the Medicare rate. Exactly how much we "recognize" depends on the plan you or your employer picks.

- For hospitals and other facilities, the amount is based on what Medicare pays for these services. The government sets the Medicare rate. Exactly how much we "recognize" depends on the plan you or your employer picks.

Your doctor sets his or her own rate to charge you. It may be higher -- sometimes much higher -- than what your Aetna plan "recognizes." Your doctor may bill you for the dollar amount that Aetna doesn't "recognize." You must also pay any copayments, coinsurance and deductibles under your plan. No dollar amount above the "recognized charge" counts toward your deductible or out-of-pocket maximums. To learn more about how we pay out-of-network benefits visit Aetna.com. Type "how Aetna pays" in the search box.

You can avoid these extra costs by getting your care from Aetna's broad network of health care providers. Go to www.aetna.com and click on "Find a Doctor" on the left side of the page. If you are already a member, sign on to your Aetna Navigator member site.

This applies when you choose to get care out of network. When you have no choice (for example: emergency room visit after a car accident, or for other emergency services), we will pay the bill as if you got care in network. You pay cost sharing and deductibles for your in-network level of benefits. Contact us if your provider asks you to pay more. You are not responsible for any outstanding balance billed by your providers for emergency services beyond your cost sharing and deductibles.

This way of paying out-of-network doctors and hospitals applies when you choose to get care out of network. When you have no choice (for example: emergency room visit after a car accident), we will pay the bill as if you got care in network. You pay your plan's copayments, coinsurance and deductibles for your in-network level of benefits. Contact us if your provider asks you to pay more. You are not responsible for any outstanding balance billed by your providers for emergency services beyond your copayments, coinsurance and deductibles.

Exclusions and Limitations

Health benefits and health insurance plans are offered and/or underwritten by Aetna Health Inc. and Aetna Health Insurance Company. Each insurer has sole financial responsibility for its own products.

This material is for information only. Health benefits and health insurance plans contain exclusions and limitations.

Not all health services are covered. See plan documents for a complete description of benefits, exclusions, limitations and conditions of coverage. Plan features and availability may vary by location and are subject to change.

You may be responsible for the health care provider's full charges for any non-covered services, including circumstances where you have exceeded a benefit limit contained in the plan. Providers are independent contractors and are not our agents. Provider participation may change without notice. We do not provide care or guarantee access to health services.



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The following is a list of services and supplies that are generally *not covered*. However, your plan documents may contain exceptions to this list based on state mandates or the plan design or rider(s) purchased by your employer.

- All medical and hospital services not specifically covered in, or which are limited or excluded by your plan documents.
- Cosmetic surgery, including breast reduction.
- Custodial care.
- Dental care and dental x-rays.
- Donor egg retrieval.
- Durable medical equipment.
- Experimental and investigational procedures, except for coverage for medically necessary routine patient care costs for members participating in a cancer clinical trial.
- Hearing aids.
- Home births.
- Immunizations for travel or work except where medically necessary or indicated.
- Implantable drugs and certain injectable drugs including injectable infertility drugs.
- Infertility services, including artificial insemination and advanced reproductive technologies such as IVF, ZIFT, GIFT, ICSI and other related services, unless specifically listed as covered in your plan documents.
- Long-term rehabilitation therapy.
- Non-medically necessary services or supplies.
- Orthotics except diabetic orthotics.
- Outpatient prescription drugs (except for treatment of diabetes), unless covered by a prescription plan rider and over-the-counter medications (except as provided in a hospital) and supplies.
- Radial keratotomy or related procedures.
- Reversal of sterilization.
- Services for the treatment of sexual dysfunction or inadequacies including therapy, supplies or counseling or prescription drugs.
- Special duty nursing.
- Therapy or rehabilitation other than those listed as covered.
- Treatment of behavioral disorders.
- Weight control services including surgical procedures, medical treatments, weight control/loss programs, dietary regimens and supplements, appetite suppressants and other medications; food or food supplements, exercise programs, exercise or other equipment; and other services and supplies that are primarily intended to control weight or treat obesity, including Morbid Obesity, or for the purpose of weight reduction, regardless of the existence of comorbid conditions.

Aetna receives rebates from drug manufacturers that may be taken into account in determining Aetna's Preferred Drug List. Rebates do not reduce the amount a member pays the pharmacy for covered prescriptions. Aetna Rx Home Delivery and Aetna Specialty Pharmacy refer to Aetna Rx Home Delivery, LLC and Aetna Specialty Pharmacy, LLC, respectively. Aetna Rx Home Delivery and Aetna Specialty Pharmacy are licensed pharmacy subsidiaries of Aetna Inc. that operate through mail order. The charges that Aetna negotiates with Aetna Rx Home Delivery and Aetna Specialty Pharmacy may be higher than the cost they pay for the drugs and the cost of the mail order pharmacy services they provide. For these purposes, the pharmacies' cost of purchasing drugs takes into account discounts, credits and other amounts that they may receive from wholesalers, manufacturers, suppliers and distributors.

In case of emergency, call 911 or your local emergency hotline, or go directly to an emergency care facility.



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If you require language assistance, please call the Member Services number located on your ID card, and you will be connected with the language line if needed; or you may dial direct at 1-888-982-3862 (140 languages are available. You must ask for an interpreter). TDD 1-800-628-3323 (hearing impaired only).

Si requiere la asistencia de un representante que hable su idioma, por favor llame al número de Servicios al Miembro que aparece en su tarjeta de identificación y se le comunicará con la línea de idiomas si es necesario; de lo contrario, puede llamar directamente al 1-888-982-3862 (140 idiomas disponibles. Debe pedir un intérprete). TDD-1-800-628-3323 (sólo para las personas con impedimentos auditivos).

Plan features and availability may vary by location and group size.

For more information about Aetna plans, refer to www.aetna.com. While this material is believed to be accurate as of the production date, it is subject to change.

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